



Office of Institutional Effectiveness

Our Mission: Institutional Effectiveness upholds John Jay’s mission of educating for justice through ensuring accurate information, deliberate planning processes, and assessment of student-learning and administrative effectiveness that supports improved decision-making, planning, and the student experience.

What We Do: The Office of Institutional Effectiveness is responsible for, and facilitates, strategic planning, assessment of all areas of the college, institutional research, and accreditation of the college. We communicate data and information that shapes the college’s ability to deliver on its mission, and work with all divisions to provide information for strategic decision-making and improvement across divisions.

Our Values: Institutional Effectiveness is committed to a culture of data integrity, transparency, accountability, continuous improvement, and service to the college through strategic intelligence.